

Pre Bid Queries corresponding to EOI Ref. No. 59-4/9/2023-Re[(D)/com_unit dated 10/10/2023

Name of firm- M/S Staqo World Pvt. Ltd

Sr.	Page No	Clause No	Clause	Query/Suggestion	NAI Remarks
1	--	--	--	What is estimated project cost and budget	This is an EOI not the tender. The estimated project cost and budget will come out after selection of IT solution by the committee.
2	--	--	--	What was the scanning, hosting, data transfer, etc cost incurred and time taken in scanning of each page in scanning of 4 Crore pages done earlier.	EOI is not for scanning it is only to provide the IT solution.
3	--	--	--	What is the quality of pages to be scanned are they in mint condition or very old, is bunch scanning/ADF scanning possible	EOI is not for scanning it is only to provide the IT solution.
4	--	--	--	Who will be responsible for damage in pages while scanning	Not concerned to EOI
5	--	--	--	Will there be a limited tender among the successful EOI bidders.	To be decided by the committee.
6	--	--	--	How many consortium partners would be allowed to participate in the Eoi and subsequent RFP	As per EOI
7	--	--	--	If consortium is not allowed then kindly change minimum average annual turnover to one-third of the project cost or maximum 15 Cr	As per EOI
8	15	6h	"h) The shortlisted solution might result in an award of contract in case of a strong recommendation by the Response Evaluation	Kindly give clarity that, this Eoi will finalize bidder or there would a subsequent RFP	To be decided by the committee after the presentation

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			Committee.”		
	20	7.5 Annexure-V	“The cost submitted above shall not be considered for scoring or short listing and is indicative in nature for NAI to have an estimate about the entire setup.”		
9	8-9	6	Quality check would be done..	What would be the result of disqualified pages, will there be payment of such disqualified pages, who will scan such disqualified pages.	Not concerned to EOI
10	11	3.1	NAI has a dedicated search portal named “Abhilekh Patal”(https://www.abhilekh-patal.in)	how a single portal can be hosted at two locations, please clarify	The firms have to provide best solutions as per EOI.
	9	7.iii	Cloud space for hosting of “Abhilekh Patal” has been asked		
11	9	7.iv	NIA already has dedicated storage space on NIC cloud	When NIA already has dedicated storage space on NIC cloud, then please confirm that separate DC and DR would be required from the bidder	The firms have to provide best solutions as per EOI.
12	8-9	6	Quality check would be done	It is anticipated that after Quality check and uploading of data on “Abhilekh Patal”, image/data can be automatically deleted from the local storage of the bidder. Kindly confirm	The Tiff and JPEG images after verification will be archived on the solution provided by the selected firm and pdf images will be hosted on abhilekh patal.

Chaitanya Kumar

Name of firm- M/s CIPL

S.No.	RFP Page No.	Point No	RFP Chapter No.	RFP Clause No.	Query/ Suggestion/ Clarification	NAI Remarks
1	8	3		2.3.Problem Statement NAI is going to outsource the digitization of 30 Crore pages within the next two years in TIFF, JPG and PDF formats along with OCR/ HWR and translation into English. Under this project, the selected vendor will have to scan roughly 6 lakhs pages per day at different locations of NAI i.e. NAI Headquarter, New Delhi, Lahore Shed, New Delhi, Regional Office (RO), Bhopal, and Regional Centres (RCs) Jaipur, Bhubaneswar and Puducherry. The Vendor will install 55 scanners at NAI Headquarters and Lahore Shed and 20 scanner (5 each) at RO Bhopal and RCs.	We request to clarify the scope of work, boq of supply items, who will provide i.e. scanners/printers and other softwares	EOI is only for providing the IT solutions scanning is not a part of this EOI.
2	8	5		2.3.Problem Statement 5. The digitization vendor will carry out image editing of 6 lakh pages per day offsite. For this purpose, the raw scanned images will need to be transferred to his premises on a daily basis. He will then generate JPG and PDF/A images after processing. The PDF/A files will need to be accessed by a third-party vendor to certify proper quality.	We request to clarify the third-party vendor who will certify the proper quality and who will bear the cost for third-party	The third party vendor who will certify the proper quality will be selected through another tender by NAI.
3	8	6		2.3.Problem Statement Another vendor will carry out the Quality Check (QC) on images and upload a certificate confirming the quality of all images. On the bases of this certificate, the digitization vendor will upload PDF/A files on AbhilekhPatal, and all files (TIFF/	We request to clarify about the third-party vendor to certify and who will do the digitization.	The scanning and quality check is not the part of present EOI.

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				JPG/ PDF/A) onto a archival storage Solutions confirming to disaster recovery guidelines.		
4	9	7. ii.	2.3.Problem Statement	Creation of a virtual cloud space where digitization vendor can upload PDF/A files. Assuming that the maximum accumulation of files could be for 30 days, the cloud space required would be 1.5MB x 6 lakh pages x 30 days = 27 TB. Daily uploading/ downloading from this cloud space would be approximately 1 TB.	We request you to clarify and your understanding about the Creation of virtual cloud space, cloud space, will be captive/on premises/CSP/Govt. Cloud	The cloud space can be any type i.e. captive/on premises/CSP/Govt. Cloud solution. The firms have to provide the best solutions to NAI as per EOI.
5	9	7. iii	2.3.Problem Statement	Cloud space for hosting of Abhilekh Patal would be needed, supporting at least 1 TB of uploading every day. Total size of this cloud space would be 34 crore pages x 1.5 MB = 510 TB. Value added services including the use of AI for search/ indexing and cataloguing can be welcome additions.	Request to clarify the value added service to be included. Also, who will provide the feature of AI. As per our understanding that this feature should be on Abhilekh Patal	The features of AI for search/ indexing and cataloguing can be welcome additions.
6	9	7. iv	2.3.Problem Statement	Physical/ cloud storage of all TIFF/ JPG/ PDF/A images at two locations as per disaster recovery guidelines would be required. NAI is open to considering all options such as data storage on magnetic tape/SSD/Optical/SAN/ NVMe Drives /Microfilm or any other technique, provided that the information is stored digitally (not analog images) and frequent data migration is not required. This is meant to be archival storage for a prolonged period of time, with very	We understand, that there are two locations DC, DR, Please clarify what is bandwidth between DC & DR?	The estimated bandwidth has been mentioned on page number __ of EOI. The manpower and quantity will be provided by the selected IT Solution provider of said EOI.

Abhilekh Patal

				low frequency of accessing these images. The total size of all images would be (40+2+1.5) MB x 34 crore pages, which comes to about 15 PB of data.		
7					we request to clarify that who will provide the technical manpower and quantity as per locations	
8	11		3.1 Current Setup	NAI has a dedicated search portal i.e. Abhilekh Patal (https://www.abhilekh-patal.in) for its record holding where all the digital images being prepared has to be uploaded on it. Presently it has been hosted on NIC Cloud. It is on JAVA platform with D-space and postgre SQL with SENT OS.	We request to clarify if API/source code for integration is required, and if available then who will integrate?	The API/source code for integration are with NAI presently in AMC with another vendor selected through open tender.
9	11		3.2 Process Flow Chart:	Third Party Quality Check with in NAI, HQ, NAI, RO and NAI. RCs.	Request for clarification and whose responsibility.	Third Party Quality Check is not a part of EOI.
10	11		3.2 Process Flow Chart:	PDF Images received from scanning vendor and check the quality of images and physical record verification carried out.	Request for clarification and whose responsibility.	Checking the quality of images and physical record verification are not a part of EOI.
11	11		3.2 Process Flow Chart:	Upload QC Certificate and audit Certificate with Digital Signature .	Request for clarification and whose responsibility.	Uploading QC Certificate and audit Certificate with Digital Signature are not a part of EOI.
12	12		3.3 Project Scope	The vendor needs to provide the solution for secure access of records along with audit logs.	Request to clarify/elaborate what is the expectation and scope of work. we understand this is a feature of web portal.	The vendor needs to provide the solution for secure access of records along with audit logs in their solutions.

Abhilekh Patal

13	12		3.3 Project Scope	The Archival Solutions provided to NAI must be designed to withstand multiple failure scenarios and provide industry-standard access to applications and portal. The storage provided must have 99.999% availability.	Request to clarify that is available for failure scenarios. Please elaborate.	The storage provided must have 99.999% availability the proposed solution should have such capability.
14	20		7.5 Annexure-V: Commercial Breakup format	7.5 Annexure-V: Commercial Breakup format	Request to clarify the commercial breakup format, how to fill the product and rates and are you asking 1 year warranty with 4 years CAMC.	The firms commercial breakup should be consolidated with warranty and can attached separate sheet for all components.

Shree Anshuman

Name of the Firm- M/s BSNL

S.NO	Page No.	Description	Query	NAI Remarks
1	8	2.3 Problem statement , Point No.3	Does the Cloud Service Provider Needs to do the Digitization work also and needs to provide the scanners at different location mentioned in EOI.	NO
2	9	2.3 Problem statement , Point No.7	please clarify which type of connectivity (MPLS/ILL/P2P) required for transfer of data from NAI locations to other locations (i.e. Scanning centre, Digitization Vendor, Third Party QC, Archival Storage etc . Bandwidth of connectivity required between different locations?	Preferred MPLS connectivity. The Minimum bandwidth should be 5 Gbps

